



## AGENDA

Monday 16 May 2005 Delegates arrive,  
18.30 Registration and welcome by the Mayor of eThekwini

### ***Tuesday 17 May 2005***

#### **MORNING**

- 09:00 – 10:30 Welcome addresses  
City Manager of eThekwini, UNITAR,  
Alcatel and the Basque Public  
Institution  
Keynote speech: The “II World  
Summit of Cities and Local  
Authorities on the Information  
Society” (Bilbao) and its implications  
for the Tunis Summit  
Speaker: Mr. Josu Ocariz, General  
Secretary of the “II World Summit of  
Cities and Local Authorities on the  
Information Society”
- 10.30 – 11:00 Tea break

#### **AFTERNOON**

- 12.30 – 13.30 Lunch
- 13.30 – 14.30 E-governance strategies for local  
government continued
- Presentation by University of Kwa-  
Zulu Natal on the role of city  
institutions in delivering  
governance strategies
  - Discussion
- 14.30 – 15.30 Programme and methodology  
Knowledge management  
Case studies and self assessment

#### **EVENING**

- 18:30 Dinner  
hosted by  
Deloitte

- 11:00 – 11.30 Overall picture of e-governance in Africa by Mr. Joachin Tankoano
- 11:30 – 12.30 Use of ICT in e-Administration and Public-Private Partnerships
- Presentation by Alcatel
  - Discussion

- Facilitated by UNITAR
- 15:30 - 16:00 Tea break
- 16:00 – 17:00 Knowledge Management session continued
- 17.00 – 17.30 River diagram/stairs diagram

### **Wednesday 18 May 2005**

#### **MORNING**

- 09.00 – 09.15 Presentation of results from previous day
- 09:15 – 10:30 Drivers and conditions for implementing sustainable e-governance
- Presentation by eThekwini Municipality (public sector perspective)
  - Presentation by Deloitte (private sector perspective)
  - Discussion
- 10.30 – 11:00 Tea break
- 11:00 –12.30 Visit to Smart Xchange (ICT

#### **AFTERNOON**

- 12.30 –13.30 Lunch
- 13.30 –15.00 Partnership models for sustainable e-government implementation
- Case study by Bytes technology
  - Case study by Smart Xchange
  - Case study by Alcatel
  - Discussion
- 15:00 – 15.30 Tea break

#### **EVENING**

- 18:30 Dinner hosted by Bytes Technology Group



